

Mobile Device Management

If you plan to do OHSU work on the go with your personally owned smartphone or tablet, you need to take steps to protect that mobile device.

How do I protect my personally owned mobile device?

Encryption is an important tool at academic health centers like OHSU, which electronically stores restricted information. Restricted information is anything that is not meant for the public, such as information about patients, employees or students, and research data.

Fundamentally, encryption is taking a piece of information and scrambling it so it no longer makes sense. Turning it back into real information — a video, an image or a message — is done with a key that's managed by software.

Like desktop and laptop computers that access the OHSU network, mobile devices must be encrypted **and** have an application to verify their encryption status before they are allowed to access secure tools and resources. The bottom line: Only encrypted mobile devices are given access to restricted information.

OHSU's required application for smartphones and tablets is AirWatch by VMware. The process of securing mobile devices is called Mobile Device Management.

What do I need to do?

Enrollment is only necessary if you want your OHSU email delivered to an app on your personally owned mobile device, or if you need to access internal sites (such as SmartWeb , OHSU's internal directory search tool) from your personally owned mobile device. If you decide to enroll, you may choose either AirWatch Container or AirWatch Agent.

You do **not** need to install AirWatch to check your OHSU email at mail.ohsu.edu on your personally owned mobile device. Similarly, AirWatch is not necessary to use Citrix at portal.ohsu.edu.



Go to O2 for complete Mobile Device Management details

To learn more, go to O2 and click the **Info Privacy and Security** tab, or go directly to o2.ohsu.edu/oips. Then click **Secure your mobile device**.

You also can find step-by-step enrollment instructions and other helpful documentation on the ITG Help and How To site by searching keyword "AirWatch" from the search bar in O2.

Which AirWatch app is right for my personally owned mobile device?

The following table summarizes how each app works and why you might consider one over the other. If you try one app and want to switch later, you can — just call the ITG Help Desk at 503-494-2222. Choose **Option 3**, then **Option 1**.

AirWatch Container	AirWatch Agent
It's designed to...	
<ul style="list-style-type: none">• Provide convenient access to OHSU email, contacts, calendars and internal sites using AirWatch apps (Boxer and Content Locker, for example).• Ensure that OHSU data is “contained” within encrypted AirWatch apps, which are available from the OHSU App Catalog after enrollment.	<ul style="list-style-type: none">• Provide convenient access to OHSU email, contacts, calendars and internal sites with your smartphone or tablet’s built-in apps.• Verify that the entire smartphone or tablet is encrypted, so OHSU data may be accessed from any app, shared among apps and stored anywhere.
It might be right for you if...	
<ul style="list-style-type: none">• You’re comfortable getting your OHSU email through Boxer instead of through your smartphone or tablet’s built-in apps.• You aren’t looking for real-time alerts and reminders — rather, you like to check your OHSU email and calendar as needed, and you don’t want them “on” all the time.• You don’t mind using the AirWatch browser instead of your smartphone or tablet’s built-in browser to get to internal sites.• You’re OK entering a PIN or passcode to check your OHSU email or go to internal sites through the AirWatch apps, but you don’t want to enter one to unlock your smartphone or tablet.	<ul style="list-style-type: none">• You want to get your OHSU email through your smartphone or tablet’s built-in apps (Mail on iPhones, for example).• You can’t miss a thing — you want to know the moment you receive a new OHSU email and when it’s time to head to a meeting on your OHSU calendar.• You want to manage shared inboxes or calendars — not just your own OHSU account — from your smartphone or tablet.• You want to use your smartphone or tablet’s built-in browser (Safari or Chrome, for example) to get to internal sites.• You want to be able to copy and paste (hyperlinks, for example) from one app to any other app.• You have an iPhone or iPad and want to use Siri to call your OHSU contacts.• You don’t mind entering a PIN or passcode to unlock your smartphone or tablet.
The bottom line...	
<ul style="list-style-type: none">• Choose AirWatch Container if limited app flexibility and functionality is enough to do your OHSU work on the go.	<ul style="list-style-type: none">• Choose AirWatch Agent if you want full app flexibility and functionality to do your OHSU work on the go.